

## GCE and GCSE Post-results services 2024

<https://www.icq.org.uk/exams-office/post-results-services/>

This guidance summarises the full guidance which can be found via the link above. It covers an overview of the post-results services process including reviews of results and access to scripts.

### 1. Key dates and fees for the June 2024

	<i>Costs per candidate for each exam board</i>				<b>Deadline</b>
	<b>AQA</b>	<b>OCR</b>	<b>Pearson</b>	<b>WJEC</b>	
<b>Service 1:</b> Clerical re-check	£9.05	£10.75*	£13.10	£11.00	20 September
<b>Service 2:</b> Review of marking for GCSE	£42.00	£61.50	£46.70	£40.00	20 September
<b>Service 2:</b> Review of marking for AS/A Level	£48.65	£61.50	£54.30	£46.00	20 September
<b>Service 2P:</b> Priority review of marking	£57.85	£75.75	£64.70	£55.00	19 August
<b>Access to scripts:</b> GCSE	No fee	No fee	No fee	No fee	2 September
<b>Access to scripts:</b> AS/A Level	No fee	No fee	No fee	No fee	23 August

### 2. Enquiries about results (EARs)

Senior members of staff will be available at Plymstock School on Thursday 15 August, 8 – 10am, and Thursday 22 August, 9 – 10am. Following this window, contact should be made using the [exams@plymstockschool.org.uk](mailto:exams@plymstockschool.org.uk) email address, which will be monitored periodically after results are released.

Awarding bodies will only accept requests for reviews of marking from centres and not from candidates or their parents.

Centres must obtain written candidate consent for clerical re-checks and reviews of marking, as with these services candidates' marks and subject grades may be lowered. Candidates marks and subject grades could go down as well as up so you must provide written consent before a request is submitted. Forms will be available on both results days.

### 3. Post results services

Post results service	Deadline	What does it do?
Access to script to support review of marking or to support teaching and learning	GCE 23 August, GCSE 2 September	Allows access to a script so that a decision can be made concerning whether or not to request a review of marking. Also allows for scripts to be used in classrooms and by curriculum teams to support teaching and learning.
Service 2P – Priority review of marking	19 August	This is a priority review of the original marking to ensure that the mark scheme has been applied correctly. A marking error can occur because of: <ul style="list-style-type: none"> <li>• an administrative error;</li> <li>• a failure to apply the mark scheme where a task has only a 'right' or 'wrong' answer;</li> <li>• an unreasonable exercise of academic judgement. The awarding body will train its reviewers to conduct reviews of marking accurately and consistently. Reviewers will not re-mark the script. They will only act to correct any errors identified in the original marking.</li> </ul>

**Important:** Awarding bodies strongly advise candidates and/or their centres to inform their university or college choices that a review of results has been requested. By informing them, they may be able to keep the candidate's place open until the review has been completed. An awarding body will not inform UCAS or others that a review of marking has been requested. However, it will advise UCAS of any grade change arising from a review. The sixth form team will be able to help you with this.

Service 1 – Clerical re-check	20 September	This service will include the following checks: <ul style="list-style-type: none"> <li>• that all parts of the script have been marked;</li> <li>• the totalling of marks;</li> <li>• the recording of marks</li> </ul>
Service 2 – Review of marking	20 September	This is a post-results review of the original marking to ensure that the mark scheme has been applied correctly. A marking error can occur because of: <ul style="list-style-type: none"> <li>• an administrative error;</li> <li>• a failure to apply the mark scheme where a task has only a ‘right’ or ‘wrong’ answer;</li> <li>• an unreasonable exercise of academic judgement.</li> </ul> The awarding body will train its reviewers to conduct reviews of marking accurately and consistently. Reviewers will not re-mark the script. They will only act to correct any errors identified in the original marking.

#### 4. Outcome of a review

The awarding body will provide a reason for the decision of a review of marking. If the mark has changed, the reason will either be that an administrative error has occurred or that there was a marking error. A marking error would occur where an examiner has not correctly applied the mark scheme or any other relevant procedure, i.e.

- if the ‘right’ mark was not given in a task where there is a ‘right’ or ‘wrong’ mark;
- if there has been an unreasonable exercise of academic judgement.

There are three possible outcomes arising from a review of marking:

- no change to the mark;
- the mark could go up;
- the mark could go down. If this happens, the decision cannot be revoked and the original mark will not be reinstated.

#### 5. Appeals

An appeal could be made after the outcome of a review of results has been reported to the centre.

#### 6. Fees

If parents wish for a review of marking to be submitted to an awarding body and for the school to pay for this, the school will only agree where there is a clear rationale for doing so. In most cases (the exception being a priority review of marking), this will be a decision that is made having reviewed the script. Requests should be made to the Exams Officer via the [exams@plymstockschool.org.uk](mailto:exams@plymstockschool.org.uk) email address.

In deciding whether to support and fund a review of marking, we will take account of all relevant factors.

Should the school decide not to fund a review of marking, candidates can pay for their own enquiry.

#### 7. How to request a review

Make sure that you sign the permission form on results day.

Email [exams@plymstockschool.org.uk](mailto:exams@plymstockschool.org.uk) by the relevant deadline above from your school email account explaining which exam you would like to make an enquiry about. Pay using cash or a cheque.

If you have signed a permission form, we may request to use your script for teaching and learning purposes.