

MyEd 03/03/2020

Dear Parents/Carers

Advice and guidance – Department for Education Coronavirus helpline

Like all schools, we have been asked to support and promote the government's campaign by passing on the following information in the attached posters.

We will continue to keep you updated on the government's response to COVID-19 (Coronavirus) as information is sent to schools.

The Government today have issued the information (copied below) on a new helpline and clarified no school should close in response to a suspected (or confirmed) COVID-19 case unless advised to do so by Public Health England.

Thank you for your cooperation.

Best wishes

Mr Pearsall

Department for Education Coronavirus helpline

Yesterday, we launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

- No school should close in response to a suspected (or confirmed) COVID-19 case unless advised to do so by Public Health England.

Where to find the latest information

Updates on COVID-19:

- <https://www.gov.uk/coronavirus>

Guidance for educational settings:

- <https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

- <https://www.gov.uk/guidance/travel-advice-novel-coronavirus>